

EN

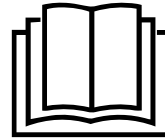
INSTRUCTIONS
CONVECTOR

EN This product is only suitable for well insulated spaces or occasional use.

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You can download the current version of these instructions via the following link:



TCH 21 E



<https://hub.trotec.com/?id=45728>

TCH 23 E



<https://hub.trotec.com/?id=45729>

Information on the use of these instructions

Symbols



Warning

This signal word indicates a hazard with an average risk level which, if not avoided, can result in serious injury or death.



Warning

This symbol indicates a fire hazard.



Warning of electrical voltage

This symbol indicates dangers to the life and health of persons due to electrical voltage.



Warning of hot surface

This symbol indicates dangers to the life and health of persons due to hot surface.

Notice

This signal word indicates important information (e.g. material damage), but does not indicate hazards.



Info

Information marked with this symbol helps you to carry out your tasks quickly and safely.



Follow the manual

Information marked with this symbol indicates that the instructions must be observed.

Safety

Read this manual carefully before starting or using the device. Always store the manual in the immediate vicinity of the device or its site of use!



Warning

Read all safety warnings and all instructions.

Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

Save all warnings and instructions for future reference.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children shall not play with the appliance. Cleaning and user maintenance shall not be done by children without supervision.



Warning

Children of less than 3 years should be kept away from the device unless continuously supervised.

Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.



Warning

Do not use the device in small rooms if persons are present who cannot leave the room independently and who are not under constant supervision.

- Do not use the device in potentially explosive rooms or areas and do not install it there.
- Do not use the device in an aggressive atmosphere.
- Place the device in an upright and stable position on a horizontal and stable surface.
- Let the device dry out after a wet clean. Do not operate it when wet.
- Do not use the device with wet or damp hands.
- Do not expose the device to directly squirting water.
- Never insert any objects or limbs into the device.
- Do not cover the device during operation.
- Do not remove any safety signs, stickers or labels from the device. Keep all safety signs, stickers and labels in legible condition.
- Do not sit on the device.
- This appliance is not a toy. Keep away from children and animals.
- Check accessories and connection parts for possible damage prior to every use of the device. Do not use any defective devices or device parts.
- Ensure that all electric cables outside of the device are protected from damage (e.g. caused by animals). Never use the device if electric cables or the power connection are damaged!
- The mains connection must correspond to the specifications in the Technical annex.
- Insert the mains plug into a properly fused mains socket.
- Observe the device's power input, cable length and intended use when selecting extensions to the power cable. Completely unroll extension cables. Avoid electrical overload.
- Before carrying out maintenance, care or repair work on the device, remove the mains plug from the mains socket. Hold onto the mains plug while doing so.
- Switch the device off and disconnect the power cable from the mains socket when the device is not in use.
- Do not under any circumstances use the device if you detect damages on the mains plug or power cable. If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.
Defective power cables pose a serious health risk!

- When installing the device, observe the minimum distances from walls and other objects as well as the storage and operating conditions according to the technical data (chapter Technical annex).
- Make sure that the air inlet and outlet are not obstructed.
- Make sure that the suction side is kept free of dirt and loose objects.
- Do not place the device on combustible ground.
- Only use original spare parts, for otherwise safe and functional operation cannot be ensured.
- Allow the device to cool down before transport and/or maintenance work.
- The device must not be positioned directly beneath a wall socket.
- Do not use the device if it has been dropped or if it shows visible signs of damage.
- Keep the safety distance specified in the technical data between the air inlet and the air outlet of the device and all combustible materials such as textiles, curtains, beds and sofas, but at least 1 m.
- Do not touch the surface of the device with a stick or sharp, hard objects. This can lead to deformation and rusting due to damage to the paint layer.

Intended use

The device is only suitable for well insulated spaces or occasional use.

The device is suitable for heating and ventilating closed rooms. It has been specially developed for private use and is not intended for commercial use. It is particularly practical to provide additional heating. The device is designed exclusively for installation on the floor.

Any use other than the intended use is regarded as misuse.

Reasonably foreseeable misuse

- Do not place the device on wet or flooded ground.
- Do not place any objects, e.g. clothing, on the device.
- Do not use this device in the vicinity of fuel, solvents, varnishes or other easily inflammable vapours or in rooms where these substances are stored.
- Do not use outdoors.
- Do not use the device for heating vehicles.
- Never immerse the device in water.
- Do not use the device to control the temperature in isolated storage facilities or for objects, animals or plants in isolated areas.
- Do not make any unauthorised modifications, alterations or structural changes to the device.
- Do not use the heating device in immediate vicinity of swimming pools, bathtubs and showers.

Personnel qualification

People who use this device must:

- have read and understood the instructions, especially the Safety chapter.

Maintenance tasks which require the housing to be opened must only be carried out by specialist electrical companies or by the manufacturer.

Symbols on the device

Symbols	Meaning
	This symbol located on the device indicates that it is prohibited to place objects (e.g. towels, clothes, etc.) above or directly in front of the device. In order to avoid overheating and fire hazards, the appliance must not be covered!

Residual risks



Warning of electrical voltage

Work on the electrical components must only be carried out by an authorised specialist company!



Warning of electrical voltage

Before any work on the device, remove the mains plug from the mains socket!
Do not touch the mains plug with wet or damp hands. Hold onto the mains plug while pulling the power cable out of the mains socket.



Warning of electrical voltage

Risk of electric shock!
The device is not protected against water. There is a risk of electric shock! Never use the device in areas where dripping, spraying or running water can enter the device! Never immerse the device in water!



Warning of hot surface

Parts of this appliance can become very hot and cause burns. Particular attention is to be paid when there are children or vulnerable persons present!



Warning

Improper installation entails a risk of fire.
Do not place the device on combustible ground.
Do not place the device on high-pile carpets.



Warning

There is a risk of fire by covering the device. Ensure that the device is standing freely at all times and that it is not covered.

Behaviour in the event of an emergency

1. Switch the device off.
2. Disconnect the device from the mains by removing the mains plug from the socket. When doing so, be sure to hold the plug, not the cable.
3. Do not reconnect a defective device to the mains.

Overheating protection

The device is provided with a safety thermostat which is activated by overheating of the device:

- In such an event the device switches off automatically.

When the safety thermostat is activated, allow the device to cool down. Only then start to look for the cause of overheating. Should the problem persist, please contact the customer service.

Tilt protection

The device comes equipped with a tilt protection. The tilt protection is a safety device intended to minimise the risk of fire in case the device is tipped over inadvertently. The device will be switched off when knocked over (or if its upright position is changed in any other manner).

The device will automatically be switched back on once it has been brought into the original upright position.

Information about the device

Device description

The convector TCH 21 E / TCH 23 E is used to generate warm air for interior spaces.

The device generates heat by means of an electric heating element. The air surrounding the heating element is heated. The heated air rises through the air outlet and thus enters the room.

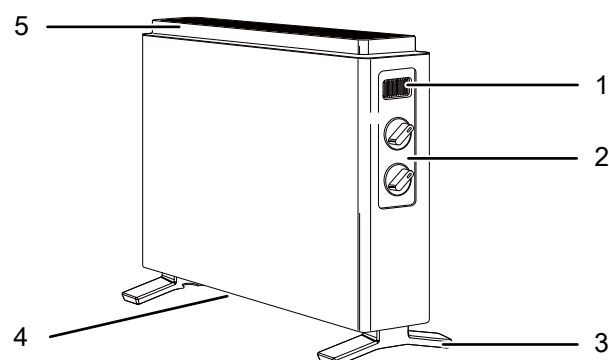
The device is equipped with an integrated thermostat and so generates a constant flow of warm air.

The device is not protected against water (IPX0).

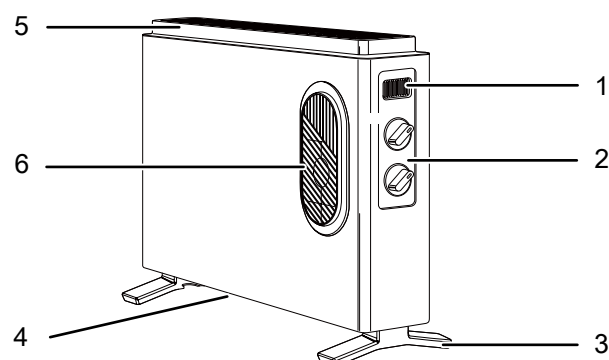
The device TCH 23 E comes with an additional fan for a faster distribution of the heated air.

Device depiction

TCH 21 E



TCH 23 E



No.	Designation
1	Carrying handle
2	Control panel
3	Foot
4	Air inlet
5	Air outlet
6	Air outlet of fan (TCH 23 E only)

Transport and storage

Notice

If you store or transport the device improperly, the device may be damaged.

Note the information regarding transport and storage of the device.

Transport

To make the device easier to transport, it is fitted with a handle.

Before transporting the device, observe the following:

- Switch the device off.
- Disconnect the device from the mains by removing the mains plug from the socket. When doing so, be sure to hold the plug, not the cable.
- Do not use the power cable to drag the device.
- Allow the device to cool down sufficiently.

Storage

Before storing the device, observe the following:

- Disconnect the device from the mains by removing the mains plug from the socket. When doing so, be sure to hold the plug, not the cable.
- Allow the device to cool down sufficiently.

When the device is not being used, observe the following storage conditions:

- Store the device in a dry location and protected from frost and heat.
- Store the device in an upright position where it is protected from dust and direct sunlight.
- If required, use a cover to protect the device from invasive dust.
- Place no further devices or objects on top of the device to prevent it from being damaged.

Assembly and start-up

Scope of delivery

- 1 x Convector
- 2 x Foot
- 4 x Screw (for foot)
- 1 x Manual

Unpacking the device



Warning

There is a danger of suffocation for children due to packaging material! Keep packaging films and parts away from children. There is a risk of death due to suffocation.

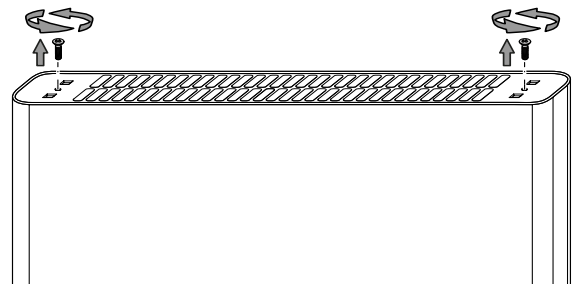
1. Open the cardboard box and take the device out.
2. Completely remove the packaging.
3. Fully unwind the power cable. Make sure that the power cable is not damaged and that you do not damage it during unwinding.

Assembly

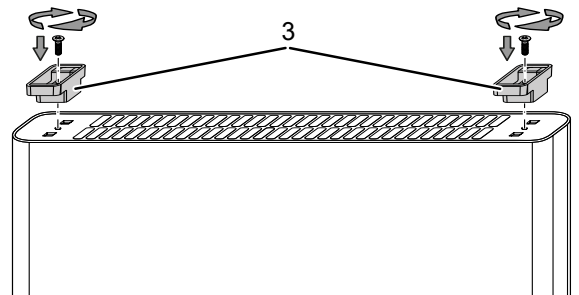
Mounting the feet

Mount the feet before positioning the device.

1. Turn the device upside down so that the bottom part is facing upwards.
2. Unscrew the four screws.



3. Slide the foot (3) into the correct position so that the holes in the foot (3) are aligned with the holes in the device.
4. Fasten each foot (3) with two screws.



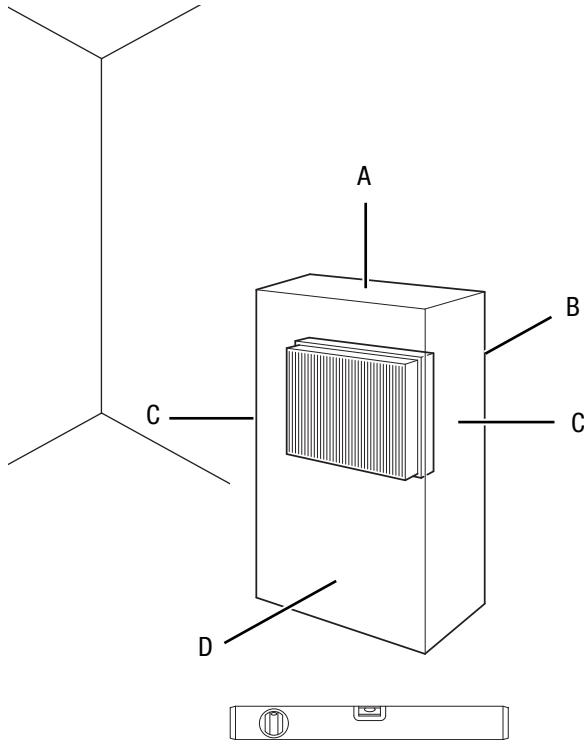
Start-up



Info

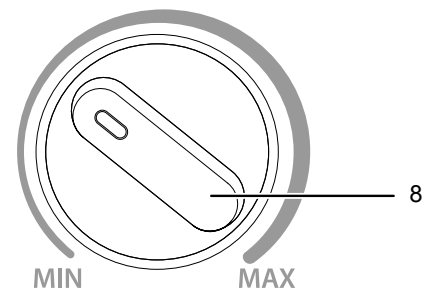
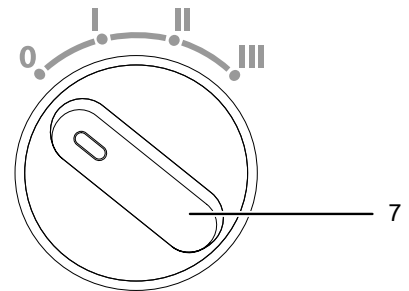
Odours may occur upon initial start-up or after a longer period of non-use.

When positioning the device, observe the minimum distance from walls or other objects as described in the chapter Technical annex.



Operation

Operating elements TCH 21 E



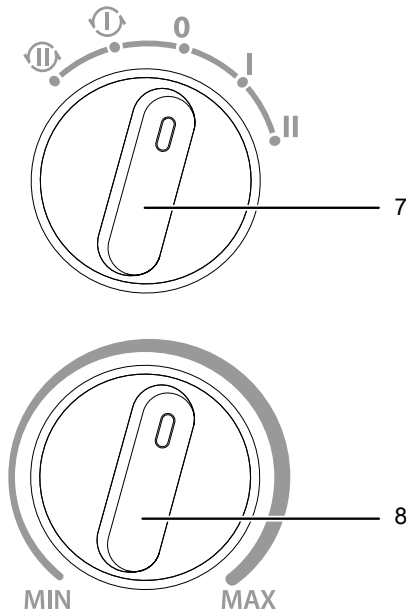
No.	Designation
7	Function selector switch for heating levels 0: OFF I: heating level 800 W II: heating level 1200 W III: heating level 2000 W
8	Rotary switch of the room thermostat

- Before starting the device, check the condition of the power cable. If there are doubts as to their sound condition, contact the customer service.
- Set the device up in an upright and stable position.
- Do not create tripping hazards when laying the power cable or other electric cables, especially when positioning the device in the middle of the room. Use cable bridges.
- Make sure that extension cables are completely unrolled.
- Make sure that no curtains or other objects interfere with the air flow.
- Install the device so that it is not positioned directly below or in front of a wall socket.
- Ensure that the device is protected from moisture and water and cannot come into contact with them.

Connecting the power cable

- Connect the mains plug to a properly secured socket.
- Route the power cable behind the device. Make sure that the power cable is never routed in front of the device!

Operating elements TCH 23 E



No.	Designation
7	Function selector switch for heating levels I: heating level I with fan II: heating level II with fan 0: OFF I: heating level 1000 W II: heating level 2000 W
8	Rotary switch of the room thermostat

Switching the device on

1. Plug the device into a sufficiently fused socket.

TCH 21 E

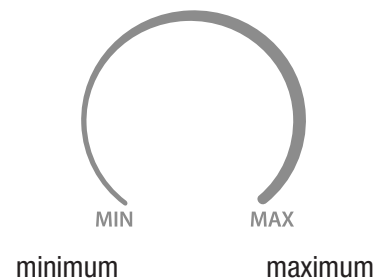
1. Select the desired room temperature via the rotary switch (8) of the room thermostat.
 ⇒ When the temperature control is on, a clicking sound is emitted.
2. Set the function selector switch (7) to position I.
 ⇒ The device operates at heating level I.
3. In order to achieve the medium heating performance, set the function selector switch (7) to position II.
 ⇒ The device operates at heating level II.
4. In order to achieve the maximum heating performance, set the function selector switch (7) to position III.
 ⇒ The device operates at heating level III.

TCH 23 E

1. Select the desired room temperature via the rotary switch (8) of the room thermostat.
 ⇒ When the temperature control is on, a clicking sound is emitted.
2. **Operation with fan:** Set the function selector switch (7) to either I or II.
 ⇒ Position II: The device operates at heating level II with fan.
 ⇒ Position I: The device operates at heating level I with fan.
3. **Operation without fan:** Set the function selector switch (7) to either I or II.
 ⇒ Position I: The device operates at heating level I.
 ⇒ Position II: The device operates at heating level II.

Setting the room thermostat

1. Select the desired room temperature via the stepless rotary switch (8) of the room thermostat.



The room thermostat controls the room temperature automatically:

- When exceeding the set value, both the heating and the ventilation will be switched off.
- When falling below the set value, both the heating and the ventilation will automatically be switched back on.



Info

The desired room temperature should be higher than the current room temperature.

Shutdown



Warning of electrical voltage

Do not touch the mains plug with wet or damp hands.

- Turn the function selector switch (7) to 0.
- Turn the rotary switch of the room thermostat (8) counter-clockwise until reaching the MIN position.
- Disconnect the device from the mains by removing the mains plug from the socket. When doing so, be sure to hold the plug, not the cable.
- Allow the device to cool down completely.
- If required, clean the device according to the "Maintenance" chapter.
- Store the device according to the Transport and storage chapter.

Errors and faults



Warning of electrical voltage

Tasks which require the device to be opened must only be carried out by authorised specialist companies or by the manufacturer.

Notice

Wait for at least 3 minutes after maintenance and repair work. Only then switch the device back on.

The device has been checked for proper functioning several times during production. If malfunctions occur nonetheless, check the device according to the following list.

The device does not start:

- Check the power connection.
- Check the power cable and mains plug for damage. If you notice damages, do not try to take the device back into operation.
If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Check the on-site fusing.
- Check the room temperature. The room thermostat may have switched off, because the desired room temperature has been reached.
- Check whether the device is standing upright and on level ground. The tilt protection may have been tripped owing to the fact that the device was knocked over. Always put up the device in an upright position on a suitable, sufficiently dimensioned surface.
- The room thermostat might be defective. Have a defective room thermostat replaced by a specialist electrical company.
- The overheating protection may have been tripped. Have a specialist electrical company or the manufacturer check the electrics and replace the overheating protection.

The air current is reduced:

- Check the air inlet and outlet. Make sure that air inlet and outlet are not obstructed. Remove any dirt. Observe the minimum distance from walls or other objects according to the technical data.

The device still does not operate correctly after these checks:

Contact the manufacturer's customer service. If necessary, take the device to an authorised specialist electrical company or to the manufacturer for repair.

Maintenance

Activities required before starting maintenance



Warning of electrical voltage

Do not touch the mains plug with wet or damp hands.

- Switch the device off.
- Disconnect the device from the mains by removing the mains plug from the socket. When doing so, be sure to hold the plug, not the cable.
- Allow the device to cool down completely.



Warning of electrical voltage

Tasks which require the device to be opened must only be carried out by authorised specialist companies or by the manufacturer.

Cleaning the housing



Warning of electrical voltage

Never immerse the device in water!

Clean the housing with a soft, slightly damp and lint-free cloth. Ensure that no moisture enters the housing. Protect electrical components from moisture. Do not use any aggressive cleaning agents such as cleaning sprays, solvents, alcohol-based or abrasive cleaners to dampen the cloth.

Technical annex

Technical data

Parameter	Value	
Model	TCH 21 E	TCH 23 E
Heating capacity	level 1: 800 W level 2: 1200 W level 3: 2000 W	1000 W 2000 W -
Mains connection	220-240 V~ 50 Hz	220-240 V~ 50 Hz
Max. power consumption	2 kW	2 kW
Nominal current consumption	8 A	8 A
Fusing	10 A	10 A
Plug type	Schuko plug CEE 7/7	Schuko plug CEE 7/7
Sound pressure level (1 m distance)	50 dB(A)	50 dB(A)
Type of protection	IPX0	IPX0
Dimensions (depth x width x height)	172 x 530 x 378 mm	172 x 530 x 378 mm
Minimum distance to walls and other objects	top (A): 50 cm rear (B): 50 cm sides (C): 50 cm front (D): 50 cm	50 cm 50 cm 50 cm 50 cm
Weight	3 kg	3 kg

Information requirements for electrical local space heaters

Parameter	Value/item	
Model	TCH 21 E	TCH 23 E
Heat output		
Nominal heat output P_{nom}	1.799 kW	1.822 kW
Minimum heat output (indicative) P_{min}	0.725 kW	1.116 kW
Maximum continuous heat output $P_{max,c}$	1.799 kW	1.822 kW
Power consumption		
In the Off state P_0	0	0
In standby mode P_{sm}	n/a	n/a
In idle condition P_{idle}	0	0
In networked standby operation P_{nsm}	n/a	n/a
Standby operation with information or status indication	NO	n/a
Room heating annual efficiency in active operation $\eta_{is,on}$	85.0 %	85.0 %
Type of heat output/room temperature controller		
Single-stage heat output, no room temperature control	NO	NO
Two or more manually adjustable stages, no room temperature control	NO	NO
Room temperature controller with mechanic thermostat	YES	YES
With electronic room temperature controller	NO	NO
Electronic room temperature controller with time of day control	NO	NO
Electronic room temperature controller with weekday control	NO	NO
Other control options		
Room temperature controller with presence detection	NO	NO
Room temperature controller with open window detection	NO	NO
Remote control options	NO	NO
Adaptive control of heating start	NO	NO
Operating time limitation	NO	NO
Black bulb sensor	NO	NO
Self-learning function	NO	NO
Control accuracy	NO	NO
Contact details	Trotec GmbH Grebbener Straße 7 52525 Heinsberg	

n/a: not applicable

Disposal

Always dispose of packing materials in an environmentally friendly manner and in accordance with the applicable local disposal regulations.



The icon with the crossed-out wheeled bin indicates that this device and any associated components must not be disposed of with household waste at the end of their life, in accordance with the Waste Electrical and Electronic Equipment Directive (2012/19/EU) and national laws.

You will find collection points for free return of waste electrical and electronic equipment in your vicinity. The addresses can be obtained from your municipality or local administration. You can also find out about other return options that apply for many EU countries on the website <https://hub.trotec.com/?id=45090>. Otherwise, please contact an official recycling centre for electronic and electrical equipment authorised for your country.

The separate collection of waste electrical and electronic equipment aims to enable the re-use, recycling and other forms of recovery of waste equipment as well as to prevent negative effects for the environment and human health caused by the disposal of hazardous substances potentially contained in the equipment.

Only for United Kingdom

According to Waste Electrical and Electronic Equipment Regulations 2013 (SI 2013/3113) (as amended) devices that are no longer usable must be collected separately and disposed of in an environmentally friendly manner.

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